

# Quality Policy



Central Earthmoving Company Pty Ltd trading as Centrals CEM (Centrals) is a civil construction organisation providing a wide range of services to the residential, industrial, mining, agriculture, government and commercial sectors of industry.

Centrals aim is to achieve customer satisfaction by providing specialised equipment and services that meet or exceed client expectations and regulatory requirements.

Our Integrated Management System (IMS) meets the requirements of AS/NZS ISO 9001:2008 and encompasses all aspects of the business, from the initial consultation with clients through to the completion of the project.

Management is committed to the full compliance and the continual improvement of the IMS ensuring that allocation of resources to meet these requirements is provided. The emphasis of our IMS is on our commitment to continuous improvement and the achievement of regularly reviewed objectives.

This policy is integral to Centrals' operation and growth and has the active support of all levels of management.

The IMS involves participation and compliance by all employees in order to facilitate a culture of exceptional quality and delivery of service.

This policy will be reviewed annually to confirm its ongoing suitability and compliance to AS/NZS ISO 9001:2008.

Management seeks cooperation from all employees and subcontractors in realising our quality objectives.

Craig Patterson  
Managing Director

Paul Somerville  
Business Process and Resources Manager[Rev 4.06]

Last Reviewed October, 2016