

Quality Policy



Central Earthmoving Company Pty Ltd trading as Centrals CEM (Centrals) is a civil construction organisation providing a wide range of services to the residential, industrial, mining, agriculture, government and commercial sectors of industry.

Centrals aim is to achieve customer satisfaction by providing specialised equipment and services that meet or exceed client expectations and regulatory requirements.

Our Integrated Management System (IMS) meets the requirements of ISO 9001:2015 and encompasses all aspects of the business, from the initial consultation with clients through to the completion of the project.

Centrals' Management is committed and shall demonstrate leadership in ensuring the full compliance and the continual improvement of the IMS, ensuring the adequate allocation of resources to meet these requirements is provided.

The emphasis of our IMS is on our commitment to meeting our customers' requirements, continuous improvement and the achievement of regularly reviewed objectives.

This policy is integral to Centrals' operations and growth and has the active support of all levels of Management.




The IMS involves participation and compliance by all employees in order to facilitate a culture of exceptional quality and delivery of service.

This policy will be reviewed bi-annually to confirm its ongoing suitability and compliance to ISO 9001:2015.

Management seeks cooperation from all employees and subcontractors in realising our quality objectives.

Craig Patterson
Managing Director

Paul Somerville
General Manager

Document Control & Tracking Register							
Version	Document Check Out			Review		Publish & Upload	
Rev No. <i>mjr.mnr</i>	Author "Surname, Initial"	Date <i>dd/mm/yyyy</i>	For the purpose of	Final Approval "Surname, Initial"	Date <i>dd/mm/yyyy</i>	Publisher "Surname, Initial"	Date <i>dd/mm/yyyy</i>
1.00			Original Document uploaded			Bryant, F	14/02/2004
1.01			Password protection, correct typo			Bryant, F	19/05/2004
1.02			Document Number			Bryant, F	25/05/2004
1.03			update			Bryant, F	04/07/2004
1.04			review			Bryant, F	11/08/2005
1.05			review			Bryant, F	31/07/2004
1.06			review	Patterson, C	17/07/2006	Bryant, F	17/07/2006
1.07			Review for Currency			Bryant, F	30/07/2007
2.00			Reviewed for currency by IMS Meeting – revalidated			Bryant, F	09/09/2008
2.01			IMS Review Meeting – document reviewed for currency, signatory changed to CP			Bryant, F	31/03/2009
2.02			IMS review and update – BVQi logo's included and new document number			Mandragona, G	01/10/2009
3.00	Panero, M	28/09/2010	Format to new CEM layout & include Mark Panero as Maintainer	Patterson, C Panero, M	29/09/2010	Panero, M	30/09/2010
3.01	Panero, M	20/01/2011	IMS Review Update & Endorsement	IMS Review Attendees	03/11/2010	Panero, M	20/01/2011
3.02	Panero, M	02/01/2012	Pre IMS Review	Patterson, C Panero, M	11/01/2012	Panero, M	02/01/2012
4.03	Panero, M	30/05/2012	Correct Version Numbers Post IMS Review	Patterson, C Panero, M	30/05/2012	Panero, M	30/05/2012
4.04	Panero, M	05/07/2013	Document Review	Patterson, C Panero, M	04/07/2013 05/07/2013	Panero, M	05/07/2013
4.05	Panero, M	04/07/2014	2014 Review	Panero, M Patterson, C	08/08/2014 08/08/2014	Panero, M	08/08/2014
4.06	Panero, M	04/07/2015	2015 Review and update to current format	Panero, M  Patterson, C 	30/10/2015 29/10/2015	Panero, M 	30/10/2015
4.07	Patterson, G	09/01/2019	2018 review	Patterson, G	09/01/2019	Hall, J	09/01/2019